

Terms of Use for Client Connect Portal

These Terms of Use ("Terms") govern your use of the Client Connect Portal ("Portal") provided by Shalom Austin Jewish Family Service ("we," "us," or "our"). By accessing or using the Portal, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please refrain from using the Portal. By accessing and using the Client Connect portal, you acknowledge that you have read, understood, and agree to be bound by these Terms of Use.

Portal Access and Use

1.1 Eligibility: The Portal is intended for use by individuals who are clients of Shalom Austin Jewish Family Service. By accessing and using the Portal, you represent that you meet these eligibility requirements.

1.2 Account Registration: In order to use the Portal, you may be required to create an account and provide accurate and complete information. You are responsible for maintaining the confidentiality of your account credentials and are solely responsible for all activities that occur under your account.

1.3 Authorized Use: You agree to use the Portal for its intended purposes, which include facilitating communication between you and your therapist, accessing therapy-related resources, and managing appointments. You will not use the Portal for any illegal, unauthorized, or unethical purposes.

Confidentiality and Privacy

2.1 Privacy Policy: Your use of the Portal is subject to our Privacy Policy, which outlines how we collect, use, and disclose your personal information. By using the Portal, you consent to the collection, use, and disclosure of your personal information as described in our Privacy Policy.

2.2 Confidentiality: We are committed to maintaining the confidentiality and privacy of your personal information. However, please be aware that no transmission of data over the internet is entirely secure. While we strive to protect your personal information, we cannot guarantee its absolute security.

Intellectual Property

3.1 Ownership: The Portal and all related content, including but not limited to text, graphics, logos, images, audio, and video materials, are the property of Shalom Austin Jewish Family Service or its licensors and are protected by intellectual property laws.

3.2 Limited License: We grant you a limited, non-exclusive, non-transferable, revocable license to access and use the Portal for your personal and non-commercial purposes. You may not

reproduce, modify, distribute, display, or exploit any part of the Portal without our prior written consent.

Termination

4.1 Termination by You: You may terminate your use of the Portal at any time by closing your account and ceasing to access the Portal.

4.2 Termination by Us: We reserve the right to suspend or terminate your access to the Portal, in whole or in part, at any time and for any reason, without prior notice or liability.

Disclaimer of Warranties

5.1 As-Is Basis: The Portal is provided on an "as is" and "as available" basis, without any warranties or representations of any kind, whether express or implied.

5.2 No Guarantee: We do not guarantee the accuracy, completeness, reliability, or timeliness of the content or functionality provided by the Portal. You acknowledge that your use of the Portal is at your own risk.

Limitation of Liability

6.1 No Liability: To the extent permitted by law, we shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or in connection with your use of the Portal, even if we have been advised of the possibility of such damages.

6.2 Indemnification: You agree to indemnify, defend, and hold us harmless from any claims, liabilities, damages, losses, costs, or expenses, including attorney's fees, arising out of or in connection with your use of the Portal or any violation of these Terms.

Modifications to the Terms

7.1 Changes to the Terms: We reserve the right to modify or update these Terms at any time, in our sole discretion. Any changes will be effective immediately upon posting the revised Terms on the Portal. It is your responsibility to review the Terms periodically for any updates.

7.2 Continued Use: By continuing to use the Portal after the posting of any changes to the Terms, you accept and agree to the modified Terms.

Governing Law and Jurisdiction

8.1 Governing Law: These Terms shall be governed by and construed in accordance with the laws of Texas, without regard to its conflict of laws principles.

8.2 Jurisdiction: Any legal action or proceeding arising out of or relating to these Terms or your use of the Portal shall be brought exclusively in the courts of Texas, and you consent to the personal jurisdiction and venue of such courts.

Severability

If any provision of these Terms is found to be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render these Terms unenforceable or invalid. Instead, the unenforceable or invalid provision shall be severed from these Terms, and the remaining provisions shall remain in full force and effect.

Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Shalom Austin Jewish Family Service regarding your use of the Portal and supersede any prior agreements or understandings, whether oral or written.

If you have any questions or concerns about these Terms, please contact us at jfs@shalomaustin.org.