

Maximize Your JCC Membership

Follow these steps to get the most out of your membership

Set Up Your JCC Member Account

1. Visit shalomaustin.org/jccaccount and login
 - **If you forget your password**, click "Forgot Password" and enter the phone number associated with your account. You will receive a code to access your account.
To reset your account password, please email membership@shalomaustin.org or call (512) 735-8001.
2. Log into your JCC account to **browse and register for programs**, and **change your billing methods**. To manage your account, click the top right corner and select "View Account."
3. **For membership changes**, fill out the form at shalomaustin.org/change.
The primary member on your JCC account will have the most control over the account information.



My Account ▾

Book a Fitness Orientation

1. Visit shalomaustin.org/personaltraining/

ACCOUNTABILITY, GUIDANCE & SPECIFICITY

We provide customized training plans to fit your body & lifestyle.

Training Intake Form

2. Complete the Training Intake Form at forms.office.com/r/BQKEnXTAfj.
3. In the Training Intake Form, specify the purpose of your appointment:
Fitness Orientation or Personal Training

10. Select the purpose of your appointment: *

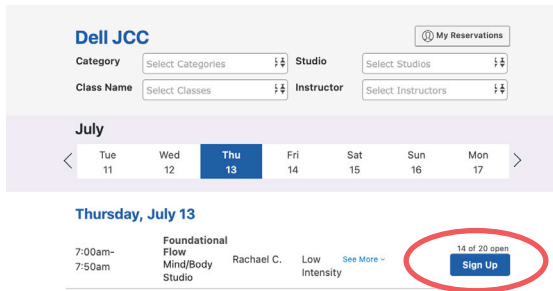
- Fitness Orientation: An information session that will provide you with the basics of how to use the weight machines and cardio equipment.
- Personal Training: Maximize your workouts with the help of a Certified Personal Trainer who will design a custom plan to help you achieve your fitness goals.

4. Upon completion, our team will follow up with you in 1-3 business days to schedule an appointment.



Make a Reservation for a Group Exercise Class

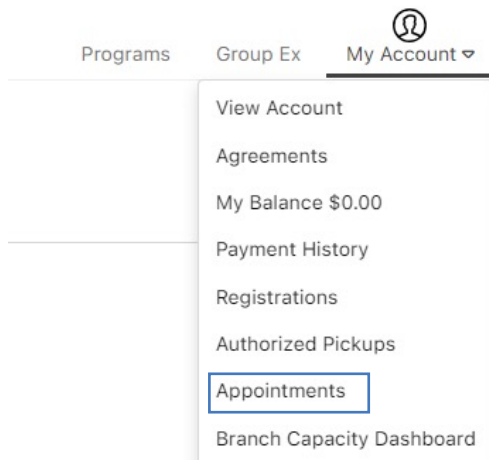
1. Visit shalomaustin.org/fitness and scroll down to view class list.
Class reservations can be made two weeks in advance.



2. Click on the **Sign Up** button for the class you would like to reserve.
3. Log into your account and choose a participant for the class.
4. Click on the “Reserve” button to secure your spot.
5. The confirmation screen will show the details for your class and provide an option to add the class to

your calendar. A confirmation email is also sent to the email address on your JCC account.

6. To view your upcoming class reservations, log into your account. Go to “My Account “ and click on “Appointments.”



Please cancel class reservations when your plans change, as this allows for other members to join the class. You can cancel your class reservation from your “Appointments” page.

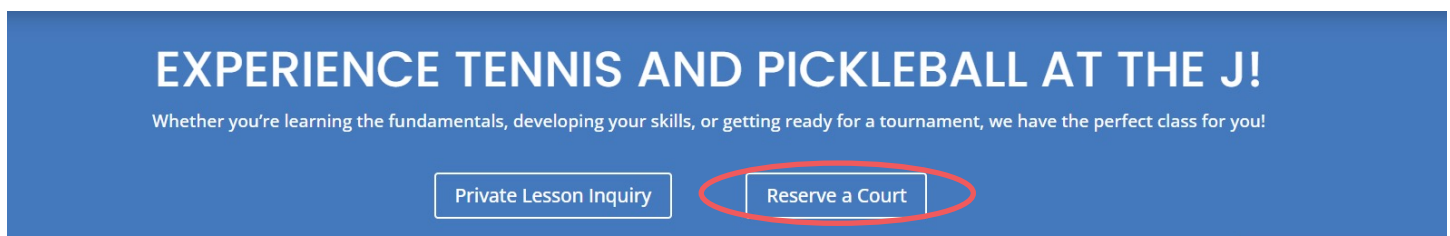
A \$10 fee will be charged to all no-shows. The fee will be automatically applied to the credit card on file.

Reserve a Tennis Court

First Option: Call (512) 735-8000

Second Option:

1. Visit shalomaustin.org/tennis/



2. Click “Reserve a Court.”
3. Fill out the form.
4. You will receive a confirmation email once the reservation is confirmed and in the system.